



Universal Services

Course Aims

This module considers Universal Services by examining what universal services are. It also explores the role and application of Universal Services in social care and strengthening communities and how individuals and practitioners can access Universal Services.

Course Objectives

- ✓ Explain how universal services can support good outcomes for individuals receiving care
- ✓ Identify the medical and social models of disability and the impact of traditional services
- ✓ Describe the focus of universal services in social care and how they can play a fundamental role in prevention strategies
- ✓ Identify links between universal services and sport and culture, health and well-being
- ✓ Describe the demographic changes on services and how to use personal budgets to access universal services
- ✓ Identify who provides universal services and recognise key issues with certain publicly provided universal services
- ✓ Identify the importance of promoting universal services as part of a personalised support plan





Universal Services

The Putting People First concordat highlighted the need to explore the use of universal services in Adult Social Care. This module will enable practitioners to view universal services in a broader context than the common view of universal services ensuring access to good information, early intervention and prevention. In addition to the advice and prevention role, this module explores the benefits that universal services offer the individual in promoting inclusion, to the community by promoting cohesion and to the authority in the better use of resources. The module also explores the use of personal budgets to purchase universal services and how this can secure the economic viability of community venues and facilities the benefit of all the community. The module highlights the use of universal services at all stages of the customer pathway in order to promote financial sustainability.

